Outlook

Re: New submission from Book a Techie

From Teri Dugan <tdugan@flatheadcountylibrary.org>
Date Wed 8/26/2026 9:01 AM
To Tony Edmundson <tedmundson@flatheadcountylibrary.org>; Samuel Crompton <scrompton@flatheadcountylibrary.org>; Lune Axelsen <laxelsen@flatheadcountylibrary.org>; Elisabel Camarillo <ecamarillo@flatheadcountylibrary.org>

I would be happy to reply. I appreciate the feedback from folks. This is very helpful for us as we move forward to our future library needs.

Teri Dugan
Library Director

FLATHEAD COUNTY Library
247 1st Avenue East
Kalispell, MT 59901
406.758.5821
tdugan@flatheadcountylibrary.org

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From: Tony Edmundson <tedmundson@flatheadcountylibrary.org>
Sent: Wednesday, August 26, 2026 7:31 AM
To: Samuel Crompton <scrompton@flatheadcountylibrary.org>; Lune Axelsen <laxelsen@flatheadcountylibrary.org>; Teri Dugan <tdugan@flatheadcountylibrary.org>; Elisabel Camarillo <ecamarillo@flatheadcountylibrary.org>
Subject: Re: New submission from Book a Techie

Copying Teri and Liz. Good feedback and info for us.

Teri, do you care to respond as you are the one addressed?

Tony Edmundson
Head Librarian

FLATHEAD COUNTY Library
247 1st Avenue East
Kalispell, MT 59901
406.314.6972
tedmundson@flatheadcountylibrary.org

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From: asklib@flatheadcountylibrary.org <asklib@flatheadcountylibrary.org>
Sent: Tuesday, August 25, 2026 1:01 PM
To: Tony Edmundson <tedmundson@flatheadcountylibrary.org>; Samuel Crompton <scrompton@flatheadcountylibrary.org>; Lune Axelsen <laxelsen@flatheadcountylibrary.org>
Subject: New submission from Book a Techie

Your name

Mylene Widner

Preferred Method of Contact

Email

Your email

Mylene.Widner@AWARE-Inc.org

How can we help?

Dear Ms. Dugan,

I am a homeless outreach worker with the Projects in Assistance in Transition from Homelessness. Our program is focused on providing outreach, service access and housing access. We recently assisted an individual attain housing in the Columbia Falls area. He struggles with IT literacy and basic literacy. This is a significant barrier to maintaining his mental health care which is conducted via Telehealth appointments via the Zoom platform. The Columbia Falls Library staff have been helpful with his IT challenges. However, he from time to time requires internet access and a confidential space to complete his mental health appointments.

I'm writing to advocate for future service expansion to accommodate the growing need for clients who have mental health and/or medical appointments that are conducted via Telehealth when they do not have access to internet and a private space. Your staff in Columbia Falls has been assisting this individual with his job search and employment applications which is greatly appreciated. Today we did place an inquiry regarding the ability to provide a confidential space for him to complete his telehealth/zoom appointment for private space and internet access and a computer.

Thank you for your consideration,

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